

Dear Ticket Sports Bar family and friends,

We hope this message finds you healthy and safe. As most of you are aware, an executive order was issued suspending alcohol sales in bars throughout the state. Although this is a major financial blow to many small businesses in Florida, including ours, the safety of our employees and our customers is a top priority. We will eventually reopen. And knowing this, we are taking extraordinary precautions to ensure the safest environment possible. The following are some of the measures we will be taking:

## For To-Go services:

- 1. Continual monitoring of CDC updates and guidelines
- 2. Daily employee temperature checks
- 3. Employees will be required to wear masks
- 4. In addition to normal handwashing procedures, employees will be required to increase frequency
- 5. We will be regularly sanitizing high traffic touch point areas such as door handles, tables and chairs, bar tops, etc.
- 6. Employees feeling sick, having any COVID symptoms or have been in direct contact with a person with COVID will be required to be tested and not allowed to return to work until receiving a negative test result

## For To-Go and Dine-In services (once allowed to reopen)

- 1. Hand Sanitizing Stations provided throughout the dining room
- 2. We will require social distancing between parties
- 3. Floors will be marked to direct traffic flow
- 4. Tables will be removed and spaced to provide safe distancing
- 5. Fixed booth seating will have acrylic partitions
- 6. Single use, disposable menus
- 7. Employees will come to your table to take and deliver your orders
- 8. Limited bar seating with acrylic partitions between guests and back bar
- 9. Contactless payment solution (Apple Pay, Google Pay, etc.) provided

## What we ask from you, our guests:

- 1. Wear a mask when arriving until you are seated and when leaving your table
- 2. Maintain 6 ft social distancing from other parties
- 3. Do not congregate at the bar or in marked traffic flow areas
- 4. Frequently use hand sanitizing stations.
- 5. Utilize mobile payment options
- 6. If you have tested positive for COVID, quarantine for 14 days and do not visit until you have tested negative
- 7. If you have symptoms, or have been in contact with someone with COVID, please get tested and stay home until you test negative

Thank you so much for your continued support.

Ticket Sports Bar Management and staff